

# Shrine of Remembrance

These prices are effective as of March 9, 2015 but are subject to change without notice. The majority of the families we serve select funeral arrangements and services in keeping with the numerous service options listed. While you are free to arrange services on an itemized (a la carte) basis, the package plans are designed to simplify the arrangement process.

Inquiries regarding your funeral agreement may be directed to the Department of Regulatory Agencies: Office of Funeral Home and Crematory Registration, Division of Registrations, Department of Regulatory Agencies, 1560 Broadway, Suite 1350, Denver, Colorado 80202, Telephone: 303.894.7800, Fax: 303.894.7790, Email: mailto:funeral@dora.state.co.us

# Our Promise of Privacy

Maintaining your trust and confidence is at the core of our business. We value your concerns about the privacy of the information you have entrusted to us concerning the funeral, cremation, or mausoleum services we provide to you and your family, and are in compliance with the Fair and Accurate Credit Transactions Act (FACT Act or FACTA) Red Flags regulation.

In the process of providing our services to you, such as pre-need financing plans, and gathering death certificate information, it is necessary to collect and maintain nonpublic personal information about you, such as your Social Security number and credit card information. We collect this from the information given for the death certificate, the contract that you signed and other information obtained as a result of your financial transactions with us. Here is how we will keep out privacy promise to you:

- We will not disclose nonpublic personal information about our current or former customers and consumers to any affiliates or non-affiliated third parties except as described below, or as permitted by law.
- We will limit access to nonpublic personal information to those employees, representatives, and service providers who need to know such information in order to serve you. We will maintain physical, electronic and procedural safeguards to protect the security of your nonpublic personal information as required by law.

In the event we collect nonpublic personal information from you in order to provide third-party products and services requested by you (such as filing for insurance), such third-party's use of your information will be subject to their privacy policy as disclosed to you by them.

It is an honor to serve you. We thank you for being our client, and we will continually strive to meet your needs and expectations. We will also strive to promptly reply to your questions and comments regarding our privacy policy.

# Our Credit Policy

We are unable to finance funeral and cremation services after death has occurred. We will provide up to three years of interest-free financing for cremation pre-arrangements and up to five years of interest-free financing for funeral pre-arrangements.

It is the policy of the Shrine of Remembrance, and in accordance with our pre-need contracts (when applicable), that all services, merchandise, sales tax, mausoleum property, opening / closing fees and cash advances must be paid for **prior** to services unless other financial arrangements have been made and approved by the company. Mausoleum crypts and niches which are purchased for single or multiple entombments / inurnments must be paid in full prior to being occupied.

Following are the payment options that are available through our firm once death has occurred: Cash, Personal Check (scanned for immediate deposit), Visa, MasterCard, Discover, American Express, Money Order, Cashier's Check, or Insurance Assignment through Financial Visions (4% fee on the amount assigned to the funeral home only).

We are generally unable to accept insurance assignments unless they are handled through Financial Visions.

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#### **CREMATION PACKAGES**

#### FUNERAL FOLLOWED BY CREMATION

Planning and Coordination

Basic Services and Overhead

Ceremonies

Service of Remembrance (Funeral)

Professional Services and Merchandise

Spartan Cremation Bed (Includes the use of a deluxe ceremonial casket, see page 9)

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Embalming, Other Preparation of the Body

Crematory Fee

Transportation (within 35 miles)

Transfer of Remains to Funeral Home

Funeral Coach, Courier Service

\$5,435.00

#### CREMATION AND MEMORIAL SERVICE

Planning and Coordination

Basic Services and Overhead

Ceremonies

Celebration of Life (Memorial Service/Memorial Mass)

Professional Services and Merchandise

Alternative Container

Refrigeration

Crematory Fee

Transportation (within 35 miles)

Transfer of Remains to Funeral Home

Courier Service

(\$3,420.00 - \$1,350.00 package discount) **\$2,070.00** 

#### SIMPLE CREMATION

Planning and Coordination

Basic Services and Overhead

Professional Services and Merchandise

Alternative Container

Refrigeration

Crematory Fee

Transportation (within 35 miles)

Transfer of Remains to Funeral Home

Courier Service

(\$2,945.00 - \$1,350.00 package discount) **\$1,595.00** 

#### ADD A CELEBRATION OF LIFE RECEPTION AT THE

OLYMPIAN PLAZA RECEPTION & EVENT CENTER TO ANY OF THE ABOVE PACKAGES

(See page 14 for additional information)



#### TRADITIONAL PACKAGES

# SERVICE OF REMEMBRANCE (FUNERAL/MASS OF CHRISTIAN BURIAL) PRIOR TO ENTOMBMENT

Planning and Coordination

Basic Services and Overhead

Ceremonies

Service of Remembrance (Funeral/Mass)

Professional Services and Merchandise

Spartan Crypt Bed (Includes the use of a deluxe ceremonial casket, see page 9)

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Embalming, Other Preparation of the Body

Transportation (within 35 miles)

Transfer of Remains to Funeral Home

Funeral Coach, Courier Service

\$5,295.00

#### FUNERAL SERVICE PRIOR TO LOCAL BURIAL

Planning and Coordination

Basic Services and Overhead

Ceremonies

Service of Remembrance (Funeral/Mass)

Professional Services and Merchandise

Spartan Vault Bed (Includes the use of a deluxe ceremonial casket, see page 9)

Embalming, Other Preparation of the Body

Transportation (within 35 miles)

Transfer of Remains to Funeral Home

Funeral Coach, Courier Service

\$5,445.00

#### VETERANS FUNERAL SERVICE PRIOR TO BURIAL AT FORT LOGAN

Planning and Coordination

Basic Services and Overhead

Ceremonies

Service of Remembrance (Funeral/Mass)

Professional Services and Merchandise

Sentry 20 gauge steel casket

Embalming, Other Preparation of the Body

Transportation (within 35 miles)

Transfer of Remains to Funeral Home

Funeral Coach to Fort Logan, Courier Service

\$5,645.00

#### ADD A CELEBRATION OF LIFE RECEPTION AT THE

OLYMPIAN PLAZA RECEPTION & EVENT CENTER TO ANY OF THE ABOVE PACKAGES (See page 14 for additional information)

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#### ITEMIZED SELECTIONS

The goods and services shown below are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our Basic Services and Overhead. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected.

#### BASIC SERVICES AND OVERHEAD 1745.00

This fee for our Basic Services and Overhead will be added to the total cost of the funeral arrangements you select. This fee is already included in our charges for direct cremations, immediate burials, and forwarding or receiving remains.

Our fee for the Basic Services and Overhead includes, but is not limited to, staff to respond to initial request for service; arrangement conference with family and responsible parties; arrangement of preparation and filing of authorizations and permits; recording vital statistics; placement of local obituary and death notices; and coordination with those providing other portions of the funeral (e.g., cemetery, crematory, vault company and others as required). Also included in this charge are overhead expenses relative to our facilities such as professional licensing; legal and accounting fees; insurance; utility expenses; building, parking lot, and grounds maintenance; taxes; equipment; furnishings; inventory costs; record-keeping, secretarial, administrative expenses.

#### ADDITIONAL SERVICES AND FACILITY FEES

A. Visitation 295.00 Our services include coordinating and supervising the visitation.

- B. Funeral Service at Funeral Home 675.00 Our services include coordinating and supervising the funeral service and local committal as well as setup and use of our facilities for the funeral.
- C. Funeral Service at Other Facility 675.00 Our services include coordinating and supervising the funeral service and local committal as well as setup of other facilities for the funeral.
- D. Memorial Service at Funeral Home 475.00 Our services include coordinating and supervising the memorial service as well as setup and use of our facilities for the memorial service. This fee does not include a separate committal service for a casket.
- E. Memorial Service at Other Facility 475.00 Our services include coordinating and supervising the memorial service as well as setup of other facilities for the memorial service. This fee does not include a separate committal service for a casket.
- F. Graveside, Cryptside or Nicheside
  Service 395.00
  Our services include coordinating and supervising the graveside, cryptside, or nicheside service.
- G. Vigil, Rosary or Prayer Service 295.00
- H. Use of Shrine of Remembrance "America the Beautiful" Chapel by another funeral firm for complete Funeral or Memorial Service of a mausoleum property owner. 675.00
  Includes chapel setup, flower stands, PA equipment, chapel fixtures, and use of piano and/or organ.
  Chapel may only be used by outside funeral firms for mausoleum property owners! 48 hours notice is required for reservation to be granted, if available.

I.	Sound Equipment and Music	60.00
J.	Saturday Service overtime	350.00
K.	Sunday Service overtime	450.00
L.	Evening Service overtime	150.00
M.	Holiday Service overtime	600.00

#### PREPARATION OF THE DECEASED

A. Embalming 725.00 Embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement, such as direct cremation or immediate burial, that does not require you to pay for it.

B. Other Preparation of the Body 295.00 (dressing, casketing, cosmetology)

100.00 C. Refrigeration of remains (required by Colorado Mortuary Science Code after 24 hours in lieu of embalming)

D. Sheltering of remains 50.00 (per day after 5 days, for delayed services and interments)

E. Hair Care 95.00

F. Special Care of autopsied remains or when 295.00 necessary due to tissue donation

G. Sanitary Care (in lieu of embalming) 195.00

H. Reconstructive restoration (per hour) 95.00

Brief, private family viewing 295.00 A visitation of the deceased with the setting of features (closing the eyes and mouth), limited haircare, sanitary care, and proper positioning of your loved one on a dressing table and respectfully covered with a suitable viewing drape and placed behind glass in a private refrigerated viewing room for family to offer final respects prior to cremation. Limited to immediate family and 30-60 minutes.

#### **MERCHANDISE**

Caskets	645.00 -	19,995.00
Outer burial containers	595.00 -	33,125.00
Urns	starting	at 115.00
Urn Vaults	starting	at 195.00
Crucifix	_	25.00
Cross		25.00
Flag Case:		
Glass Front		150.00
Solid Wood with Military	Emblem	250.00
Undergarments (per set)		25.00
Protective Pouch		50.00
(required for transport from	n Coroner)	
Video Tributes (2 personalized	I DVDs with	cases)

2 songs & up to 40 photos	\$295.00
3 songs & up to 60 photos	\$345.00
additional DVD's with cases (each)	\$20.00

#### REMEMBRANCE ACCESSORIES

Guest Book	55.00
Standard Memorial Folders (50 @ \$1.35	each) 67.50
Bulletin Memorial Folders	100.00
(50 @ \$2 each, 8.5x11)	
Prayer Cards (50, assorted images)	50.00
Acknowledgment Cards (25 per box)	12.50

#### AUTOMOTIVE EQUIPMENT

Prices quoted are for operation within our local, 35mile service radius. Mileage outside of our service radius is 2.00 per mile, both ways. Extra charges will be incurred at the rate of 60.00 per hour to hold cars (if scheduling allows) for receptions or any other delay to the driver.

A. Transfer of Remains to Funeral Home 345.00 B. Funeral Coach\* 295.00 C. Family Car\* 295.00 (5 passengers, up to 2.5 hours)

D. Courier Service (El Paso County) 115.00 utility car/errands to obtain Disposition Permit and necessary signatures on Death Certificate

E. Courier Service (outside El Paso County) 200.00

F. Flower Car 45.00 local delivery of floral arrangements following services, per delivery location

G. Second Transfer of Remains 295.00 to local hospital, El Paso County Coroner, etc.

H. Transportation to local cemetery or airport 295.00

I. Transportation to Denver\* 495.00 (per vehicle)

\*Please Note: We own one Cadillac stretch limousine and one Cadillac funeral coach. An upscale SUV or van may be used in addition to (or in lieu of) the stretch limousine or funeral coach due to previous scheduling commitments, inclement weather, and for out-of-town trips.



#### **DIRECT CREMATION** 1,595.00 - 17,545.00

If you want to arrange a direct cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition materials (with or without an outside covering). The containers we provide are heavy cardboard.

The charge for Direct Cremation includes Basic Services and Overhead, Transfer of Remains to Funeral Home, Courier Service, Refrigeration, Alternative Container and Crematory Fee. This charge does not include the use of facilities or staff for viewing, visitation or ceremony.

A. Direct Cremation with alternative container

1,595.00

- B. Direct Cremation with combustible casket (in addition to the casket) 1,550.00
- C. Direct Cremation with combustible casket or alternative container provided by purchaser 1,550.00

Division of Cremated Remains (per division)

15.00

#### CREMATORIES IN COLORADO SPRINGS

The Shrine of Remembrance is a full service funeral home with refrigeration facilities and state-of-the-art Matthews crematoriums on the premises together with a Funeral Chapel, Columbaria, Cremation Niches, Fountains and Rose Gardens for memorialization and inurnment or scattering of cremated remains.

In making comparisons with other firms which offer cremation services, we urge families to educate themselves on matters and to inquire these where the provider they are considering takes the deceased after having made the removal from the place of death and where the cremation is ultimately performed. It is also strongly encouraged that these facilities be visited by the next-of-kin or a family member. Many families are surprised to learn that their loved one is being handled through a facility which is separate (and sometime operated by an unrelated, third party in an out-of-town location) from the funeral home they selected.

#### **DIRECT CREMATION**

Basic Services and Overhead	1,745.00
Transfer of Remains to Funeral Home	345.00
Refrigeration	100.00
Courier Service	115.00
Crematory Fee	595.00
Alternative Container	45.00
Package Discount	(-1,350.00)

1,595.00

## FORWARDING REMAINS 3,490.00 - 23,750.00 TO ANOTHER FUNERAL HOME

The charge for Forwarding Remains to Another Funeral Home includes Basic Services and Overhead, Transfer of Remains to Funeral Home, Courier Service, Embalming, and Transportation to the Colorado Springs Airport. This charge does not include the use of facilities or staff for visitation or ceremony.

- A. With minimum shipping container 3,490.00
- B. With casket purchased from our funeral home or provided by family (in addition to the cost of the casket, includes Other Preparation and Air Tray)

  3,755.00
- C. Air Tray (for casketed remains) 235.00
- D. Minimum Shipping Container (standard) 265.00
- E. Minimum Shipping Container (oversize) 425.00
- F. Ziegler Case 995.00 (hermetically sealed shipping container)

# RECEIVING REMAINS FROM ANOTHER FUNERAL HOME 1,745.00

The charge for Receiving Remains from another Funeral Home is applicable when we are called on by an outside Funeral Home (which is handling the primary arrangements) to receive remains for local services, visitation and/or disposition. This fee includes our Basic Services and Overhead and complementary Transfer of Remains to the Funeral Home from the Colorado Springs or Denver airports. This charge does not include the use of facilities or staff for visitation or ceremony.

#### IMMEDIATE BURIAL 2,895.00 - 22,890.00

This charge for Immediate Burial includes Basic Services and Overhead, Transfer of Remains to Funeral Home, Courier Service, Other Preparation of the Body, Refrigeration and Transportation to Local Cemetery. This charge does not include embalming. It also does not include the use of facilities or staff for visitation or ceremony.

- A. Immediate burial with casket provided by purchaser 2,895.00
- B. Immediate burial with Essex cloth covered fiberboard casket 3,820.00
- C. Immediate burial with casket selected from funeral home (in addition to cost of casket) 2,895.00



#### **CASH ADVANCES**

While this list includes common Cash Advances, it does not (and cannot) include the prices for all the items that you may ask us to pay for on your behalf. The prices for these individual items will however be shown on your Itemized Statement.

#### Honorariums (recommended amounts)

Clergy	250.00
Clergy / Musician	300.00
Organist / Pianist	125.00
Vocalist / Cantor	125.00
Organist or Pianist that also sings	150.00
Guitarist	125.00
Guitarist that also sings	150.00
Piper	200.00
Harpist	250.00
Outside Soundman (Church)	75.00
Funeral Coordinator (Church)	100.00

Some clergy and musicians/vocalists may have a fee different than our recommended amount. If this is the case, you will have to pay their required fee in order to use their services.

#### **Death Certificates**

A.	1 <sup>st</sup> Certified Copy	(final or deferred)	20.00
B.	Additional Copies	(same order)	13.00
C.	Amendment Fee		20.00

These fees represent only the amount charged by the El Paso County Department of Vital Statistics. These fees are the same throughout Colorado but vary from state to state.

### Paid Obituary in the Gazette 305.00

(estimate, 200-300 words with photo)

Air Fare (estimate for continental U.S.) 600.00

Funeral Escorts (Police or Sheriff) 355.00

# WE CHARGE YOU FOR OUR SERVICES IN OBTAINING THE FOLLOWING GOODS & SERVICES:

Photo Enlargements		125.00
Floral Arrangements	65.00 -	950.00
Mailing of cremated remains		150.00
via U.S. Priority Mail Express	with Return	Receipt
Urn Engraving	starting at	\$95.00



#### **MEDICAID CREMATION SERVICES**

Due to strict death care spending limits (\$2,500.00) imposed by the Department of Human Services (DHS) on Medicaid recipients, the Shrine of Remembrance regrets that it is only able to help families wishing to use Medicaid death benefits for cremation and memorial services.

Only upon receipt of payment in full from the family and/or written verification of payment forthcoming from DHS, may a memorial service be scheduled using our facilities or staff. Please understand that verification of payment from DHS may take several weeks or longer if the family fails to fully cooperate with DHS.

In order to qualify for death benefits, your loved-one must be receiving Medicaid benefits prior to death. Medicaid funded cremations and memorial services cannot exceed \$2,500.00. In most cases, Medicaid will pay up to \$1,500.00 for people 60 years old and over. Those less than 60 years old can receive up to \$1,000.00 (up to \$1,500.00 for infants and children). Prior to determining the Medicaid death benefit, the caseworker will among other things examine the assets of the deceased. Existing assets are deducted from the death benefit that would be paid if the assets did not exist. For example, if a 65 year old man passes away and has \$400.00 in a checking account, Medicaid will only pay \$1,100.00 (\$1,500.00 - \$400.00).

The person who signs the promissory note is responsible for the difference between the actual Medicaid death benefit and the bill. Any amount due over the maximum applicable Medicaid Death Benefit (\$1,000.00 or \$1,500.00) must be paid in full at the time of arrangements and prior to services being rendered.

Please note that final resting places (e.g. mausoleum crypts, niches, columbaria, and rose gardens) are exempt from Medicaid spending limits. In other words, families utilizing Medicaid benefits for cremation can still purchase an appropriate final resting place and memorialization for their loved one.

# IN THE EVENT OF THE DEATH OF AN INFANT, CHILD OR YOUTH

The following special discount allowances apply to our standard charges for services selected (in lieu of package discounts, if any):

(6 through 18 years old) 50% service discount (up through 5 years old) 75% service discount

"America the Beautiful" Chapel 1730 East Fountain Boulevard Colorado Springs, Colorado 80910 Telephone: 719-634-1597

# SHRINE OF REMEMBRANCE CASKET PRICE LIST

Vista Grande Chapel Office 5440 North Union Boulevard Colorado Springs, Colorado 80918 Telephone: 719-599-3331

#### EFFECTIVE MARCH 9, 2015

PREMIU	JM METALS			
1.	Olympian	48oz. Solid Bronze	Arbutus Velvet (71006151)	19,995.00
2.	Stratton	32oz. Solid Copper	Almond Velvet (71005949)	9,875.00
STAINL	ESS STEEL			
3.	Sand Creek	Stainless Steel	Champagne Mayfield Velvet (71007962)	5,995.00
STEEL				
4.	Gem *	18 gauge Steel	Grey Cloud Velvet (71005968)	5,395.00
5.	Penrose	18 gauge Steel	Ice Pink Mayfield Velvet (71006141)	5,195.00
6.	Corpus Christi	18 gauge Steel	Rosetan Sand Pebble Crepe (71005972)	4,695.00
7.	Hamilton *	18 gauge Steel	Pink Crepe (71006018)	4,395.00
8.	Black Forest	18 gauge Steel	Rosetan Crepe (71007145)	4,350.00
9.	Florence	18 gauge Steel	Silver Crepe (H25)	4,250.00
10.	White Rose	18 gauge Steel	Pink Crepe (71006107)	3,350.00
11.	Lady Guadalupe	18 gauge Steel	Rosetan Crepe (71006092)	3,295.00
12.	Glen Eyrie	18 gauge Steel	Ash Grey Miami Crepe (71007536)	3,250.00
13.	Academy	18 gauge Steel	Silver Crepe (71006101)	3,250.00
14.	Pearl Rose	18 gauge Steel	Pink Capri Crepe (70000466)	2,995.00
15.	Going Home	18 gauge Steel	Blue Crepe (71005885)	2,995.00
16.	High Frontier	20 gauge Steel	Blue Crepe (70000510)	2,795.00
17.	America the Beautiful	20 gauge Steel	Ivory Capri Crepe (71007537)	2,795.00
18.	Holy Apostles	20 gauge Steel	Blue Crepe (71005905)	2,395.00
19.	Security	20 gauge Steel	Ivory Crepe (71007772)	2,275.00
20.	Briargate	20 gauge Steel	Rosetan Crepe (71005890)	1,995.00
PREMIU	JM WOOD			
21.	Broadmoor	Solid Mahogany	Sand Imperial Velvet (71006694)	15,995.00
22.	Palmer Park	Solid Cherry	Almond Velvet (71007163)	7,595.00
23.	Fountain	Solid Maple	Pink Velvet (71006697)	6,395.00
FINE W	OOD	-		
24.	Woodland Park	Solid Oak	Almond Velvet (71007155)	6,375.00
25.	Falcon	Solid Ash	Rosetan Crepe (71006680)	5,195.00
26.	Holland Park	Solid Ash	Almond Velvet (71007308)	5,195.00
27.	Oakland *	Solid Oak	Rosetan Crepe (71006829)	4,575.00
BASIC V			1	,
28.	Katharine Lee Bates	Solid Poplar	Pink Mayfield Velvet (71006940)	4,950.00
29.	Manitou	Solid Poplar	Blue Crepe (71006936)	4,595.00
30.	Pikes Peak	Solid Pine	Rosetan Crepe (71010412)	3,295.00
31.	Calhan	Solid Poplar	Rosetan Crepe (71006645)	2,495.00
VENEEL				_,
32.	Rockrimmon	Poplar and Veneer	Blue Crepe (71009747)	2,895.00
33.	Glen Eagle	Poplar and Veneer	Rosetan Crepe (71006671)	2,750.00
34.	Cameron	Poplar and Veneer	Ivory Crepe (70000917)	1,695.00
NON-PR	ROTECTIVE METAL AND	FIBERBOARD	•	
35.	Sentry	20 gauge Steel	Ivory Crepe (71011014)	1,250.00
36.	Essex	Cloth Covered	Ivory Crepe (5800023)	925.00
CREMA	TION CASKETS		•	
37.	Even Tide	Poplar and Veneer	Rosetan Crepe (71009053)	2,295.00
38.	Peyton	Laminate Cherry	Blue Crepe (71013294)	1,595.00
39.	Pine Creek	Laminate Pine	Ivory Crepe (71064593)	1,495.00
40.	Nevada	Fiberboard	Plain Interior (70000715)	645.00
ALTERN	NATIVES TO TRADITIONA	AL CASKETS		
41.	Spartan® Vault Bed*	(Ground Burial**)		1,250.00
42.	Spartan® Crypt Bed*	(Mausoleum Entombment)		1,100.00
43.	Spartan® Cremation Bed*		ral Service and/or Visitation)	645.00
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<sup>\*</sup>When purchaser selects a Spartan® Bed and has the funeral provided through our funeral home, one of the caskets marked with " \* " above, may be used at no additional charge as a catafalque (ceremonial casket) for local visitation, funeral, and graveside services.

**DISCLAIMER OF WARRANTIES:** Shrine of Remembrance Funeral Home makes no representations or warranties regarding the caskets listed above. The only warranties, expressed or implied, granted in connection with caskets sold are the express written warranties, if any, extended by the manufacturers thereof. Shrine of Remembrance Funeral Home hereby expressly disclaims all warranties, expressed or implied, relating to the caskets, including, but not limited to the implied warranties of merchantability and fitness for a particular purpose.

<sup>\*\*</sup>Outer burial containers are not required by Evergreen and Fairview city-owned cemeteries when the Spartan® Vault Bed is selected. This product serves as a casket and a vault, all in one. Ask your Funeral Director for details.

Vista Grande Chapel Office 5440 North Union Boulevard Telephone: 719-599-3331

#### (March 9, 2015)

In most areas of the country, state or local law does not require that you buy a container to surround the casket in the grave. However, many cemeteries require that you have such a container so that the grave will not sink in. Either a grave liner or a burial vault will satisfy these requirements.

Your Director will advise you on the minimal requirements of the applicable cemetery. The following costs are for local, weekday vault installation and do not include separate charges that may be due to the cemetery for vault installation or supervision fees.

#### DORIC TRADITIONAL BURIAL VAULTS

Premium, Fine, and Basic Vaults include Doric's factory representative for vault installation, canopy tent, casket lowering device, covered chairs, and interment greens as permitted by selected cemetery. Additional fees apply for installation outside our 35 mile service area and weekend/holiday interments.

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Olympian Bronze (double lined, bronze)	33,125.00
Olympian Stainless Steel (double lined)	26,400.00
Bronze (bronze lined)	5,500.00
Lydian (copper lined)	4,975.00
Athenian (stainless lined)	3,900.00

#### Fine

Patrician (Lustratech lined)	2,585.00
Phoenix (Fiberlon lined)	2,085.00

#### Basic

<b>Titan</b> (Durapreme lined)	1,760.00
Delphi (unlined, protective concrete)	1,445.00

Tent, chairs, and lowering device (210.00) are included in the prices listed above.

#### Other Outer Burial Containers

Concrete Box (no tent)	825.00
Polyguard (no tent)	595.00

These offerings do not include tent, chairs, or lowering device.

**DISCLAIMER OF WARRANTIES:** Shrine of Remembrance Funeral Homes make no representations or warranties regarding the Outer Burial Containers listed above. The only warranties, expressed or implied, granted in connection with Outer Burial Container sold are the express written warranties, if any, extended by the manufacturers thereof. Shrine of Remembrance Funeral Home hereby expressly disclaims all warranties, expressed or implied, relating to the Outer Burial Containers, including, but not limited to the implied warranties of merchantability and fitness for a particular purpose.

Saturday Doric Vault Installation (Add 150.00)

#### **MAUSOLEUM SERVICES**

#### (March 9, 2015)

We would like to bring to your attention that the cost of mausoleum entombment/inurnment in a clean, dry, ventilated crypt/niche chamber at the Shrine of Remembrance is often preferred to cemetery ground burial. Cemetery interment requires the separate purchase of graves, opening/closing, burial vaults, and tombstones. In addition, many families spend additional money for higher quality, protective caskets for ground burial.

With mausoleum entombment or inurnment, all of these separate purchases can be consolidated into one, easy transaction as protective caskets, burial vaults and tombstones are not needed and opening/closing fees are less expensive than most cemeteries.



# MAUSOLEUM CRYPTS 3,049.47 - 17,140.40 For permanent placement of casketed remains. Price range shown is per person. Purchase price currently includes crypt, endowment care, memorialization (bronze lettering), and tax.

#### PRIVATE, FAMILY MAUSOLEUM ROOMS

Built to your specifications

Family of six from 95,000.00 Family of twelve from 175,000.00

NICHE / COLUMBARIUM 1,060.77 - 18,049.47
For permanent placement of cremated remains.
Price range shown is per person. Purchase price includes niche or columbarium space, endowment care, memorialization (bronze plaque) and tax.

#### ADDITIONAL INURNMENT RIGHTS

Additional inurnment rights may be purchased for placement of cremated remains in a crypt or niche (space permitting). The cost is 25% of the current retail price of the crypt/niche (single) or \$450.00, whichever is greater, plus endowment care (10%) and memorialization. Additional inurnments are generally limited to one per casket space in a crypt and one per niche due to space constraints.



# ROCK OF AGES PLAQUE AND SCATTERING Single 1,395.00 Companion 1,595.00

#### SCATTERING OF CREMAINS 245.00

Includes scattering of the deceased's cremated remains in one of our "America the Beautiful" Rose Gardens. This does not include memorialization. Bronze, Rose Garden memorial plaque purchases include a complimentary right of scattering in the rose garden for the person memorialized. The scattering fee is non-refundable if a family initially opts for a scattering without memorialization and then later purchases a bronze memorial plaque. Scattering can be performed Monday-Friday (except holidays) from 9:00 a.m. to 4:30 p.m. Saturday scattering will be 395.00.

#### OPENING AND CLOSING FEES

(Not available on holidays & most Sundays)

**Crypts** 

Weekday	950.00
Saturday	1,100.00
Sunday (if available)	1,250.00

#### Niches / Columbariums / Ossuary

Weekday	550.00
Saturday	700.00
Sunday (if available)	850.00

Shrine of Remembrance Mausoleums

#### MAUSOLEUM SERVICES CONTINUED

#### DISENTOMBMENT / DISINURNMENT FEES

Ten days notice is required to schedule a disentombment / disinurnment as well as written authorization from <u>all</u> legal representatives of the deceased. Not available on weekends or holidays.

Disentombment	950.00

#### **Disinurnment**

Niche 550.00 Community columbarium 750.00

For the safety of our patrons and in accordance with the rules imposed on us by our insurance carrier, opening/closing, placement of remains, disinurnment, and disentombment will only be performed at the conclusion of the funeral or committal service, after all friends and family have left the immediate area. Upon request, a family representative may be present for inurnment or entombment (not disinurnment or disentombment), however they will have to observe safety rules imposed by OSHA and our insurance carrier.

Disinurnments from community columbaria are priced higher than disinurnments from private niches due to the significant additional man hours required to open the columbarium, catalog the urns in the columbarium (often several hundred), remove the desired urn, and close the columbarium.





**CRYPT LETTERING IN BRONZE** from 595.00 Price includes installation, first name, last name, one middle initial, year of birth and year of death.

ADDITIONAL LETTERS IN BRONZE

Per letter, includes installation.

30.00

**BRONZE MEMORIAL PLAQUES** from 495.00 Replace/update Death Scroll (existing plaque) 145.00 Add Death Year only (existing plaque) 45.00

## REARRANGEMENT OR REMOVAL OF BRONZE MEMORIALIZATION

Lettering	250.00
Plaque	100.00
Emblem	50.00

All such changes must be approved by management prior to taking place in order to insure that such changes will not damage the crypt, niche, or columbarium.

#### BRONZE EMBLEMS from 245.00

1-4 inches in height and/or width. Includes installation. Mausoleum emblems must be bronze, sold and approved by the mausoleum and installed by our staff. Larger emblems require approval of mausoleum management, and are \$100 extra per inch or any portion thereof.

#### **BRONZE PHOTO MEMORIALS**

**Single Image** (includes installation) 595.00 **Double Image** (includes installation) 795.00

#### CHANGE OF OWNERSHIP DEED 95.00

Transfer of mausoleum property from one party to another requires that a new deed be issued to the purchasing party.

#### DOCUMENT REPLACEMENT FEE

95.00

Replacement deed, bill of sale, merchandise certificate and documents for original owner.

#### A MESSAGE FROM SOCIAL SECURITY ON HOW THEY CAN HELP YOU WHEN A FAMILY MEMBER DIES

IMPORTANT INFORMATION REGARDING YOUR WAIT FOR CERTIFIED COPIES OF THE DEATH CERTIFICATE

Social Security should be notified as soon as possible when a person dies. In most cases, the funeral director will report the person's death to Social Security. You will need to furnish the funeral director with the deceased's Social Security number so he or she can make the report.

Some of the deceased's family members may be able to receive Social Security benefits if the deceased person worked long enough under Social Security to qualify for benefits. You should get in touch with Social Security as soon as you can to make sure the family receives all of the benefits to which it may be entitled. Please read the following information carefully to learn what benefits may be available.

- A one-time payment of \$255 can be paid to the surviving spouse if he or she was living with the deceased; or, if living apart, was receiving certain Social Security benefits on the deceased's record. If there is no surviving spouse, the payment is made to a child who is eligible for benefits on the deceased's record in the month of death.
- Certain family members may be eligible to receive monthly benefits, including:

◆ A widow or widower age 60 or older (age 50 or older if disabled);

- ◆ A widow or widower at any age who is caring for the deceased's child under age 16 or disabled;
- An unmarried child of the deceased who is:
  - Younger than age 18 (or up to age 19 if he or she is a full-time student in an elementary or secondary school);
  - Age 18 or older with a disability that began before age 22;
- A stepchild, grandchild, step-grandchild or adopted child under certain circumstances;
- Parents, age 62 or older, who were dependent on the deceased for at least half of their support; and
- A surviving divorced spouse, under certain circumstances.

If the deceased was receiving Social Security benefits, you must return the benefit received for the month of death or any later months. For example, if the person dies in July, you must return the benefit paid in August. If benefits were paid by direct deposit, contact the bank or other financial institution. Request that any funds received for the month of death or later be returned to Social Security. If the benefits were paid by check, do not cash any checks received for the month in which the person dies or later. Return the checks to Social Security as soon as possible.

However, eligible family members may be able to receive death benefits for the month in which the beneficiary died.

#### CONTACTING SOCIAL SECURITY

For more information and to find copies of our publications, visit our website at **www.socialsecurity.gov** or call toll-free, 1-800-772-1213 (for the deaf or hard of hearing, call our TTY number, 1-800-325-0778). We treat all calls confidentially. We can answer specific questions from 7 a.m. to 7 p.m., Monday through Friday. We can provide information by automated phone service 24 hours a day. We also want to make sure you receive accurate and courteous service. That is why we have a second Social Security representative monitor some telephone calls.

The nearest Social Security Office is located at 1049 N. Academy Blvd. Colorado Springs, CO 80909. Their phone number is 1-888-880-0688.

Our funeral home will assist your family in the process of procuring certified Death Certificates. These Death Certificates will help your family with legal and monetary needs that present themselves after a death occurs. The process of procurement includes: gathering information from the family and reviewing it with them for accuracy; identifying and corresponding with the appropriate doctor and, if necessary, obtaining a coroner's counter-signature; requesting a disposition permit; and then filing the original certificate with the appropriate county to request the certified Death Certificates.

Since death certificates are reviewed for accuracy by the family before they are filed, if subsequent errors are found, please understand that it will be your responsibility to once again pay for any corrected certified copies. The Vital Records Office will also require a \$20 fee to file the replacement certificate.

When a death occurs in El Paso County, we generally state that the initial order of certified copies will be in your hands in **two to four weeks**. If the death occurred in another county or state, it may take longer. Our funeral home staff makes every effort to expedite the receipt of these certified copies of the Death Certificates to your family.

When the certified copies arrive back in our offices, we will contact you immediately to let you know that they are available to be picked up. If Death Certificates are to be mailed, we recommend that they be mailed Certified via the United States Postal Service, due to their value and for matters of confidentiality. If Death Certificates are to be sent via FedEx, there will be an additional charge. Later, should additional copies be needed, they may be easily obtained directly from the county in which the certificate was filed. Our local El Paso County Department of Vital Statistics is located at 1675 Garden of the Gods Road, Suite 2044, Colorado Springs, Colorado 80907, phone 719-575-8492.

#### Cases Involving the El Paso County Coroner

Please note that certificates that require the signature of the El Paso County Coroner as the primary signer may take significantly longer and may not be ready for eight to ten weeks. If you are waiting for the Coroner's signature, a certified deferred Death Certificate (cause of death will not appear on this death certificate) can be requested. Prior to placing an order for these, we caution you to contact the institutions that you wish to present this to, as it may not be accepted. The cost for these deferred Death Certificates (\$20 for the first, and \$13 for each subsequent copy) is the same as the final Death Certificates.





#### PLAZA RECEPTION AND EVENT CENTER

975 South Union Boulevard Colorado Springs, Colorado 80910 719-634-6520

Use of Reception Center for families served through Shrine of Remembrance (discounted\*) 495.00

Use of Reception Center for families served through other funeral homes (discounted\*) 750.00



## RECEPTION SELECTIONS (BUFFET STYLE)

- COOKIE RECEPTION (25 GUEST MINIMUM)

(assortment of delicious cookies, mints and gourmet coffee, decaffeinated coffee, iced tea, soft-drink selections, lemonade and water)

- Pastry Reception (50 Guest Minimum)

11.50 per person

7.50 per person

(an assortment of fine cakes, fruit pastries, chocolate brownies, cheesecakes, and candies, in addition to the cookie reception listed above)

- Luncheon Reception (75 Guest Minimum, includes 3 hot entrees)

  (Greek peasant salad, tossed greens, an assortment of cheeses and deli meats, bakery breads, chef's choice of seasonal vegetables, roasted potatoes, chicken with pasta, spanakopita, and moussaka, in addition to the pastry reception listed above)
- **DINNER RECEPTION (100 GUEST MINIMUM, INCLUDES 4-5 HOT ENTREES)** 22.50 per person (roasted lamb, pasticcio, and meat balls, in addition to the luncheon reception listed above)

#### ADDITIONAL FEES

- Evening Receptions	(beginning after 4:30 p.m.)	150.00
- Saturday Receptions		200.00
- Sunday Reception	(when available)	400.00
- Holiday Reception	(when available)	400.00
- Use of Petrof Grand Piano	(value \$45,000) by trained, adult pianist	no charge
- Pianist		200.00

(Mr. Thomas Dawson, Music Director for the world-renowned Commodores, as available, 1.5 hours, discounted rate exclusive to Shrine of Remembrance client families.)

Please note that there is an 18% gratuity charge and 7.63% sales tax on the food and beverage portion of the bill.

THE FOLLOWING RULES AND REGULATIONS APPLY TO RECEPTIONS HELD AT THE OLYMPIAN PLAZA RECEPTION & EVENT CENTER AND MUST BE AGREED TO BY THE RESPONSIBLE PARTY:

RECEPTION & EVENT CENTER AND MUST BE AGREED TO BY THE RESPONSIBLE PARTY:
Receptions must be paid in full 24 hours prior to the event. Two and half hours are included in the above "Use of the Reception Center" fees (additional time, if available, is \$150.00/hour). Smoking is not permitted within the Olympian Plaza. Children must be closely supervised by a parent at all times. All food and beverages must be provided through the Reception Center. Unused food is not refundable. If the responsible party wishes to take leftover food home, they must discuss the same with the reception coordinator. If desired, leftover food will be given to the responsible party according to how many people attended the reception vs. the number of people paid for. Please keep in mind that the caterer typically puts out 10%-15% more food than is paid for to allow for extra people to attend the reception. The responsible party will be billed and agrees to pay (food, gratuity, and sales tax) for people attending the reception over and above the estimated person count. The responsible party is liable for any damage which occurs at the reception center and agrees to be billed accordingly. We enjoy when families bring children to receptions but we do not have a childcare provider. We would appreciate the close supervision of those children in attendance.

\*The Olympian Plaza Reception & Event Center is also available for non-funeral private functions. The prices shown above for the use of facilities, food and beverages have been significantly discounted for receptions following funerals, memorial services, and Celebrations of Life. The ordinary fee for the use of the Reception Center (not including food and beverages) is between \$2,000.00 and \$2,500.00 depending on your individual needs. Please call 634-6520 to discuss your special event with our reception coordinators.